

## Warranty Policy

### 1. Background

Luke Hughes specialise in designing and delivering furniture for sensitive architectural settings. Most of the projects with which we have been involved are in buildings of the highest architectural quality.

Our furniture is carefully designed with high quality materials and components to ensure trouble free service is achieved.

### 2. Warranty Policy

In the unlikely event you experience problems with our furniture, Luke Hughes will repair or replace at its sole discretion any furniture (or furniture components) that is found to be defective due to design or manufacturing errors or defective materials within twelve months of delivery.

Any defects must be notified immediately they occur and full details provided. The warranty requires any defective components to be returned to Luke Hughes on request and reimbursement of any shipping charges will be at its sole discretion.

The warranty does not cover:

- Wilful or careless damage
- Impact damage
- Damage resulting from failure to follow the handling and maintenance instructions included in any instructions delivered with the furniture

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